Hospital Equity Measures Report

General Information

Report Type: Hospital Equity Measures Report

Year: 2024

Hospital Name: ADVENTIST HEALTH SONORA - GREENLEY

Facility Type: General Acute Care Hospital

Hospital HCAI ID: 106554011

Report Period: 01/01/2024 - 12/31/2024

Status: Submitted

Due Date: 11/29/2025

Last Updated: 11/20/2025

Hospital Location with Clean Water and Air: Y

Hospital Web Address for Equity Report: https://www.adventisthealth.org/about-us/health-equity

Overview

Assembly Bill No. 1204 requires the Department of Health Care Access and Information (HCAI) to develop and administer a Hospital Equity Measures Reporting Program to collect and post summaries of key hospital performance and patient outcome data regarding sociodemographic information, including but not limited to age, sex, race/ethnicity, payor type, language, disability status, and sexual orientation and gender identity.

Hospitals (general acute, children's, and acute psychiatric) and hospital systems are required to annually submit their reports to HCAI. These reports contain summaries of each measure, the top 10 disparities, and the equity plans to address the identified disparities. HCAI is required to maintain a link on the HCAI website that provides access to the content of hospital equity measures reports and equity plans to the public. All submitted hospitals are required to post their reports on their websites, as well.

Laws and Regulations

For more information on Assembly Bill No. 1204, please visit the following link by copying and pasting the URL into your web browser:

https://leginfo.legislature.ca.gov/faces/billTextClient.xhtml?bill_id=202120220AB1204

Hospital Equity Measures

Joint Commission Accreditation

General acute care hospitals are required to report three structural measures based on the Commission Accreditation's Health Care Disparities Reduction and Patient-Centered Communication Accreditation Standards. For more information on these measures, please visit the following link by copying and pasting the URL into your web browser:

https://www.jointcommission.org/standards/r3-report/r3-report-issue-36-new-requirements-to-reduce -health-care-disparities/

The first two structural measures are scored as "yes" or "no"; the third structural measure comprises the percentages of patients by five categories of preferred languages spoken, in addition to one other/unknown language category.

Designate an individual to lead hospital health equity activities (Y = Yes, N = No).

Υ

Provide documentation of policy prohibiting discrimination (Y = Yes, N = No).

Υ

Number of patients that were asked their preferred language, five defined categories and one other/unknown languages category.

43984

Table 1. Summary of preferred languages reported by patients.

Languages	Number of patients who report preferring language	Total number of patients	Percentage of total patients who report preferring language (%)
English Language	43472	43984	98.8
Spanish Language	422	43984	1.0
Asian Pacific Islander Languages	24	43984	0.1
Middle Eastern Languages	suppressed	43984	suppressed
American Sign Language	suppressed	43984	suppressed
Other Languages	57	43984	0.1

Centers for Medicare & Medicaid Services (CMS) Hospital Commitment to Health Equity Structural (HCHE) Measure

There are five domains that make up the CMS Hospital Commitment to HCHE measures. Each domain is scored as "yes" or "no." In order to score "yes," a general acute care hospital is required to confirm all the domain's attestations. Lack of one or more of the attestations results in a score of "no." For more information on the CMS Hospital Commitment to HCHE measures, please visit the following link by copying and pasting the URL into your web browser:

https://data.cms.gov/provider-data/topics/hospitals/health-equity

Centers for Medicare & Medicaid Services (CMS) Hospital Commitment to Health Equity Structural (HCHE) Measure Domain 1: Strategic Planning (Yes/No)

- Our hospital strategic plan identifies priority populations who currently experience health disparities.
- Our hospital strategic plan identifies healthcare equity goals and discrete action steps to achieve these goals.
- Our hospital strategic plan outlines specific resources that have been dedicated to achieving our equity goals.
- Our hospital strategic plan describes our approach for engaging key stakeholders, such as community-based organizations.

Υ

CMS HCHE Measure Domain 2: Data Collection (Yes/No)

- Our hospital strategic plan identifies healthcare equity goals and discrete action steps to achieve these goals.
- Our hospital has training for staff in culturally sensitive collection of demographics and/or social determinant of health information.

• Our hospital inputs demographic and/or social determinant of health information collected from patients into structured, interoperable data elements using a certified electronic health record (EHR) technology.

Υ

CMS HCHE Measure Domain 3: Data Analysis (Yes/No)

• Our hospital stratifies key performance indicators by demographic and/or social determinants of health variables to identify equity gaps and includes this information in hospital performance dashboards.

Υ

CMS HCHE Measure Domain 4: Quality Improvement (Yes/No)

• Our hospital participates in local, regional or national quality improvement activities focused on reducing health disparities.

Υ

CMS HCHE Measure Domain 5: Leadership Engagement (Yes/No)

- Our hospital senior leadership, including chief executives and the entire hospital board of trustees, annually reviews our strategic plan for achieving health equity.
- Our hospital senior leadership, including chief executives and the entire hospital board of trustees, annually review key performance indicators stratified by demographic and/or social factors.

Υ

Centers for Medicare & Medicaid Services (CMS) Social Drivers of Health (SDOH)

General acute care hospitals are required to report on rates of screenings and intervention rates among patients above 18 years old for five health related social needs (HRSN), which are food insecurity, housing instability, transportation problems, utility difficulties, and interpersonal safety. These rates are reported separately as being screened as positive for any of the five HRSNs, positive for each individual HRSN, and the intervention rate for each positively screened HRSN. For more information on the CMS SDOH, please visit the following link by copying and pasting the URL into your web browser:

https://www.cms.gov/priorities/innovation/key-concepts/social-drivers-health-and-health-related-social-needs

Number of patients admitted to an inpatient hospital stay who are 18 years or older on the date of admission and are screened for all of the five HRSN

2213

Total number of patients who are admitted to a hospital inpatient stay and who are 18 years or older on the date of admission

3662

Rate of patients admitted for an inpatient hospital stay who are 18 years or older on the date of admission, were screened for an HRSN, and who screened positive for one or more of the HRSNs 20.2

Table 2. Positive screening rates and intervention rates for the five Health Related Social Needs of the Centers of Medicare & Medicaid Services (CMS) Social Drivers of Health (SDOH).

Social Driver of Health	Number of positive screenings	Rate of positive screenings (%)	Number of positive screenings who received intervention	Rate of positive screenings who received intervention (%)
Food Insecurity	120	5.4	0	
Housing Instability	120	5.4	0	
Transportation Problems	85	3.8	0	
Utility Difficulties	42	1.9	0	
Interpersonal Safety	82	00.3	0	

Core Quality Measures for General Acute Care Hospitals

There are two quality measures from the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey. For more information on the HCAHPS survey, please visit the following link by copying and pasting the URL into your web browser: https://hcahpsonline.org/en/survey-instruments/

Patient Recommends Hospital

The first HCAHPS quality measure is the percentage of patients who would recommend the hospital to friends and family. For this measure, general acute care hospitals provide the percentage of patient respondents who responded "probably yes" or "definitely yes" to whether they would recommend the hospital, the percentage of the people who responded to the survey (i.e., the response rate), and the inputs for the percentages. The percentages and inputs are stratified by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The corresponding HCAHPS question number is 19.

Number of respondents who replied "probably yes" or "definitely yes" to HCAHPS Question 19, "Would you recommend this hospital to your friends and family?"

431

Total number of respondents to HCAHPS Question 19

449

Percentage of total respondents who responded "probably yes" or "definitely yes" to HCAHPS Question 19

96.0

Total number of people surveyed on HCAHPS Question 19

2138

Response rate, or the percentage of people who responded to HCAHPS Question 19

21.0

Table 3. Patient recommends hospital by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of "probably yes" or "definitely yes" responses	Total number of responses	Percent of "probably yes" or "definitely yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
American Indian or Alaska Native					
Asian					
Black or African American					
Hispanic or Latino					
Middle Eastern or North African					
Multiracial and/or Multiethnic (two or more races)					
Native Hawaiian or Pacific Islander					
White					
Ago	Number of "probably yes" or "definitely yes" responses	Total number	Percent of "probably yes" or "definitely yes" responses (%)	Total number of patients surveyed	Response rate of patients
Age Age < 18	yes responses	of responses	yes responses (%)	Sui veyeu	surveyed (%)
Age 18 to 34					
Age 35 to 49					
Age 50 to 64					
Age 65 Years and Older					
7.90 00 100.10 0.100.	Number of "probably		Descent of "probably	Total number	Doonence rate
	Number of "probably yes" or "definitely	Total number	Percent of "probably yes" or "definitely	Total number of patients	Response rate of patients
Sex assigned at birth	yes" responses	of responses	yes" responses (%)	surveyed	surveyed (%)
Female					
Male					
Unknown					
Payer Type	Number of "probably yes" or "definitely yes" responses	Total number of responses	Percent of "probably yes" or "definitely yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Medicare	,		yee respenses (ve)		
Medicaid					
Private					
Self-Pay					
Other					
	Number of "probably		Percent of "probably	Total number	Response rate
Preferred Language	yes" or "definitely yes" responses	Total number of responses	yes" or "definitely yes" responses (%)	of patients surveyed	of patients surveyed (%)
English Language					
Spanish Language					
Asian Pacific Islander Languages					
Middle Eastern Languages					
American Sign Language					
Other/Unknown Languages					

Disability Status	Number of "probably yes" or "definitely yes" responses	Total number of responses	Percent of "probably yes" or "definitely yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Does not have a disability					
Has a mobility disability					
Has a cognition disability					
Has a hearing disability					
Has a vision disability					
Has a self-care disability					
Has an independent living disability					
Sexual Orientation	Number of "probably yes" or "definitely yes" responses	Total number of responses	Percent of "probably yes" or "definitely yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Lesbian, gay or homosexual					
Straight or heterosexual					
Bisexual					
Something else					
Don't know					
Not disclosed					
Gender Identity	Number of "probably yes" or "definitely yes" responses	Total number of responses	Percent of "probably yes" or "definitely yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Female					
Female-to-male (FTM)/ transgender male/trans man					
Male					
Male-to-female (MTF)/ transgender female/trans					
Non-conforming gender					
Additional gender category or other					

Patient Received Information in Writing

The second HCAHPS quality measure is the percentage of patients who reported receiving information in writing on symptoms and health problems to look out for after leaving the hospital. General acute care hospitals are required to provide the percentage of patient respondents who responded "yes" to being provided written information, the percentage of the people who responded to the survey (i.e., the response rate), and the inputs for these percentages. These percentages and inputs are stratified by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The corresponding HCAHPS question number is 17.

Number of respondents who replied "yes" to HCAHPS Question 17, "During this hospital stay, did you get information in writing about what symptoms or health problems to look out for after you left the

hospital?" 400

Total number of respondents to HCAHPS Question 17

449

Percentage of respondents who responded "yes" to HCAHPS Question 17

89.1

Total number of people surveyed on HCAHPS Question 17

2138

Response rate, or the percentage of people who responded to HCAHPS Question 17 21 0

Table 4. Patient reports receiving information in writing about symptoms or health problems by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
American Indian or Alaska Native					
Asian					
Black or African American					
Hispanic or Latino					
Middle Eastern or North African					
Multiracial and/or Multiethnic (two or more races)					
Native Hawaiian or Pacific Islander					
White					
Age	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Age < 18	•		. ,		. , ,
Age 18 to 34					
Age 35 to 49					
Age 50 to 64					
Age 65 Years and Older					
Sex assigned at birth	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Female					
Male					
Unknown					

Payer Type	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Medicare					
Medicaid					
Private					
Self-Pay					
Other					
Preferred Language	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
English Language					
Spanish Language					
Asian Pacific Islander Languages					
Middle Eastern Languages					
American Sign					
Other/Unknown Languages					
Disability Status	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Does not have a disability					
Has a mobility disability					
Has a cognition					
Has a hearing disability					
Has a vision disability					
Has a self-care					
Has an independent living disability					
Sexual Orientation	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Lesbian, gay or homosexual					
Straight or heterosexual					
Bisexual					
Something else					
Don't know					
Not disclosed					

Gender Identity	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Female					
Female-to-male (FTM)/ transgender male/trans man					
Male					
Male-to-female (MTF)/ transgender female/ trans woman					
Non-conforming gender					
Additional gender category or other					
Not disclosed					

Agency for Healthcare Research and Quality (AHRQ) Indicators

General acute care hospitals are required to report on two indicators from the Agency for Healthcare Research and Quality (AHRQ). For general information about AHRQ indicators, please visit the following link by copying and pasting the URL into your web browser: https://qualityindicators.ahrq.gov/

Pneumonia Mortality Rate

The Pneumonia Mortality Rate is defined as the rate of in-hospital deaths per 1,000 hospital discharges with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission for patients ages 18 years and older. General acute care hospitals report the Pneumonia Mortality Rate by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The corresponding AHRQ Inpatient Quality Indicator is 20. For more information about this indicator, please visit the following link by copying and pasting the URL into your web browser: https://qualityindicators.ahrq.gov/Downloads/Modules/IQI/V2023/TechSpecs/IQI_20_Pneumonia_Mortality_Rate.pdf

Number of in-hospital deaths with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission

suppressed

Total number of hospital discharges with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission

suppressed

Rate of in-hospital deaths per 1,000 hospital discharges with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission suppressed

Table 5. Pneumonia Mortality Rate by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of hospital discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
American Indian or Alaska Native	suppressed	suppressed	suppressed
Asian			
Black or African American			
Hispanic or Latino	suppressed	suppressed	suppressed
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more			
Native Hawaiian or Pacific Islander			
White	suppressed	suppressed	suppressed
	Number of in-hospital	Number of hospital	Rate of in-hospital deaths per 1,000
Age	deaths that meet the inclusion/exclusion criteria	discharges that meet the inclusion/exclusion criteria	hospital discharges that meet the inclusion/exclusion criteria (%)
Age < 18			
Age 18 to 34	suppressed	suppressed	suppressed
Age 35 to 49	suppressed	suppressed	suppressed
Age 50 to 64	suppressed	suppressed	suppressed
Age 65 Years and Older	suppressed	suppressed	suppressed
Sex assigned at birth	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of hospital discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Female	suppressed	suppressed	suppressed
Male	suppressed	suppressed	suppressed
Unknown			
Payer Type	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of hospital discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Medicare	suppressed	suppressed	suppressed
Medicaid	suppressed	suppressed	suppressed
Private	0	12	0.0
Self-Pay			
Other	suppressed	suppressed	suppressed

	Number of in-hospital deaths that meet the	Number of hospital discharges that meet the	Rate of in-hospital deaths per 1,000 hospital discharges that meet the
Preferred Language	inclusion/exclusion criteria	inclusion/exclusion criteria	inclusion/exclusion criteria (%)
English Language	suppressed	suppressed	suppressed
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages			
Middle Eastern Languages			
American Sign Language			
Other/Unknown Languages			
	Number of in-hospital	Number of hospital	Rate of in-hospital deaths per 1,000
Diochility Status	deaths that meet the inclusion/exclusion criteria	discharges that meet the inclusion/exclusion criteria	hospital discharges that meet the
Disability Status	inclusion/exclusion criteria	inclusion/exclusion criteria	inclusion/exclusion criteria (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of hospital discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
		N	
	Number of in-hospital deaths that meet the	Number of hospital discharges that meet the	Rate of in-hospital deaths per 1,000 hospital discharges that meet the
Gender Identity	inclusion/exclusion criteria	inclusion/exclusion criteria	inclusion/exclusion criteria (%)
Female			
Female-to-male (FTM)/ transgender male/trans man			
Male			
Male-to-female (MTF)/ transgender female/trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

Death Rate among Surgical Inpatients with Serious Treatable Complications

The Death Rate among Surgical Inpatients with Serious Treatable Complications is defined as the rate of in-hospital deaths per 1,000 surgical discharges among patients ages 18-89 years old or obstetric patients with serious treatable complications. General acute care hospitals report this measure by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The corresponding AHRQ Patient Safety Indicator is 04. For more information about this indicator, please visit the following link by copying and pasting the URL into your web browser:

https://qualityindicators.ahrq.gov/Downloads/Modules/PSI/V2023/TechSpecs/ PSI_04_Death_Rate_among_Surgical_Inpatients_with_Serious_Treatable_Complications.pdf

Number of in-hospital deaths among patients aged 18-89 years old or obstetric patients with serious treatable complications

suppressed

Total number of surgical discharges among patients aged 18-89 years old or obstetric patients suppressed

Rate of in-hospital deaths per 1,000 surgical discharges, among patients aged 18-89 years old or obstetric patients with serious treatable complications

suppressed

Table 6. Death Rate among Surgical Inpatients with Serious Treatable Complications by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
American Indian or Alaska Native			
Asian			
Black or African American			
Hispanic or Latino			
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more			
Native Hawaiian or Pacific Islander			
White	suppressed	suppressed	suppressed
Age	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Age < 18			
Age 18 to 34			
Age 35 to 49			
Age 50 to 64	suppressed	suppressed	suppressed
Age 65 Years and Older	suppressed	suppressed	suppressed

Sex assigned at birth	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Female	suppressed	suppressed	suppressed
Male	suppressed	suppressed	suppressed
Unknown	зарргозоса	зирргозоси	зарргозоса
Olikilowii			
Payer Type	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Medicare	suppressed	suppressed	suppressed
Medicaid			
Private	suppressed	suppressed	suppressed
Self-Pay			
Other	suppressed	suppressed	suppressed
Preferred Language	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
English Language	suppressed	suppressed	suppressed
Spanish Language			
Asian Pacific Islander Languages			
Middle Eastern Languages			
American Sign Language			
Other/Unknown Languages			
Disability Status	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Does not have a disability	inolusion/cxolusion ontena	morasion/exclusion enteria	morasion/excitasion orderia (70)
Has a mobility disability			
Has a cognition disability			
•			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			

Gender Identity	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Female			
Female-to-male (FTM)/ transgender male/trans man			
Male			
Male-to-female (MTF)/ transgender female/trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

California Maternal Quality Care Collaborative (CMQCC) Core Quality Measures

There are three core quality maternal measures adopted from the California Maternal Quality Care Collaborative (CMQCC).

CMQCC Nulliparous, Term, Singleton, Vertex (NTSV) Cesarean Birth Rate

The CMQCC Nulliparous, Term, Singleton, Vertex (NTSV) Cesarean Birth Rate is defined as nulliparous women with a term (at least 37 weeks gestation), singleton baby in a vertex position delivered by cesarian birth. General acute care hospitals report the NTSV Cesarean Birth Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. For more information, please visit the following link by copying and pasting the URL into your web browser:

https://www.cmqcc.org/quality-improvement-toolkits/supporting-vaginal-birth/ntsv-cesarean-birth-measure-specifications

Number of NTSV patients with Cesarean deliveries

64

Total number of nulliparous NTSV patients

163

Rate of NTSV patients with Cesarean deliveries

0.393

Table 7. Nulliparous, Term, Singleton, Vertex (NTSV) Cesarean Birth Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
American Indian or Alaska Native	suppressed	suppressed	suppressed
Asian	0		
Black or African American	0		
Hispanic or Latino	suppressed	suppressed	suppressed
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more races)	suppressed	suppressed	suppressed
Native Hawaiian or Pacific Islander	0		
White	suppressed	suppressed	suppressed
Age	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
Age < 18	0		
Age 18 to 29	suppressed	suppressed	suppressed
Age 30 to 39	suppressed	suppressed	suppressed
Age 40 Years and Older	suppressed	suppressed	suppressed
Sex assigned at birth	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
Female			
Male			
Unknown			
Payer Type	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
Medicare	suppressed	suppressed	suppressed
Medicaid	suppressed	suppressed	suppressed
Private	suppressed	suppressed	suppressed
Self-Pay	suppressed	suppressed	suppressed
Other	0		
Preferred Language	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
English Language	suppressed	suppressed	suppressed
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages	0		
Middle Eastern Languages	0		
American Sign Language	0		
Other/Unknown Languages	0		

5.	Number of NTSV patients	Total number of NTSV	Rate of NTSV patients with
Disability Status	with cesarean deliveries	patients	Cesarean deliveries (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
Female			
Female-to-male (FTM)/transgender male/ trans man			
Male			
Male-to-female (MTF)/transgender female/ trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

CMQCC Vaginal Birth After Cesarean (VBAC) Rate

The CMQCC Vaginal Birth After Cesarean (VBAC) Rate is defined as vaginal births per 1,000 deliveries by patients with previous Cesarean deliveries. General acute care hospitals report the VBAC Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The VBAC Rate uses the specifications of AHRQ Inpatient Quality Indicator 22. For more information, please visit the following link by copying and pasting the URL into your web browser:

https://qualityindicators.ahrq.gov/Downloads/Modules/IQI/V2023/TechSpecs/IQI_22_Vaginal_Birth_After_Cesarean_(VBAC)_Delivery_Rate_Uncomplicated.pdf

Number of vaginal delivery among cases with previous Cesarean delivery that meet the inclusion and exclusion criteria

suppressed

Total number of birth discharges with previous Cesarean delivery that meet the inclusion and exclusion criteria

suppressed

Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries suppressed

Table 8. Vaginal Birth After Cesarean (VBAC) Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

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Race and/or Ethnicity	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
American Indian or Alaska Native	suppressed	suppressed	suppressed
Asian	suppressed	suppressed	suppressed
Black or African American	0		
Hispanic or Latino	0	20	0.0
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more races)	suppressed	suppressed	suppressed
Native Hawaiian or Pacific	0		
White	suppressed	suppressed	suppressed
Age	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
Age < 18	0		
Age 18 to 29	0	20	0.0
Age 30 to 39	suppressed	suppressed	suppressed
Age 40 Years and Older	suppressed	suppressed	suppressed
Sex assigned at birth	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
Female			
Male			
Unknown			
Payer Type	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
Medicare	suppressed	suppressed	suppressed
Medicaid	0	34	0.0
Private	suppressed	suppressed	suppressed
Self-Pay	suppressed	suppressed	suppressed
Other	suppressed	suppressed	suppressed

Preferred Language	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
English Language	suppressed	suppressed	suppressed
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages	0		
Middle Eastern Languages	0		
American Sign Language	0		
Other/Unknown Languages	suppressed	suppressed	suppressed
Disability Status	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living			
Sexual Orientation	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
Female			, , , , , , , , , , , , , , , , , , ,
Female-to-male (FTM)/ transgender male/trans man			
Male			
Male-to-female (MTF)/transgender female/trans woman			
Non-conforming gender			
Additional gender category or			
Not disclosed			

CMQCC Exclusive Breast Milk Feeding Rate

The CMQCC Exclusive Breast Milk Feeding Rate is defined as the newborns per 100 who reached at least 37 weeks of gestation (or 3000g if gestational age is missing) who received breast milk

exclusively during their stay at the hospital. Other criteria are that the newborns did not go to the neonatal intensive care unit (NICU), transfer, or die, did not reflect multiple gestation, and did not have codes for parenteral nutrition or galactosemia. General acute care hospitals report the Exclusive Breast Milk Feeding Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The CMQCC Exclusive Breast Milk Feeding Rate uses the Joint Commission National Quality Measure PC-05. For more information, please visit the following link by copying and pasting the URL into your web browser: https://manual.jointcommission.org/releases/TJC2024B/MIF0170.html

Number of newborn cases that were exclusively fed breast milk during their hospital stay and meet the inclusion and exclusion criteria

80

Total number of newborn cases born in the hospital that meet the inclusion and exclusion criteria 98

Rate of newborn cases per 100 that were exclusively fed breast milk during their hospital stay and meet the inclusion and exclusion criteria

81.6

Table 9. Exclusive Breast Milk Feeding Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
American Indian or Alaska Native	0		
Asian	0		
Black or African American	0		
Hispanic or Latino	suppressed	suppressed	suppressed
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more races)	suppressed	suppressed	suppressed
Native Hawaiian or Pacific	suppressed	suppressed	suppressed
White	suppressed	suppressed	suppressed
Age	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
Age < 18	suppressed	suppressed	suppressed
Age 18 to 29	suppressed	suppressed	suppressed
Age 30 to 39	suppressed	suppressed	suppressed
Age 40 Years and Older	suppressed	suppressed	suppressed

Sex assigned at birth	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
Female			
Male			
Unknown			
Payer Type	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
Medicare	0		
Medicaid	suppressed	suppressed	suppressed
Private	suppressed	suppressed	suppressed
Self-Pay	suppressed	suppressed	suppressed
Other	suppressed	suppressed	suppressed
	Number of newborn cases that were exclusively breastfed and meet	Total number of newborn cases born in the hospital that meet inclusion/	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/
Preferred Language	inclusion/exclusion criteria	exclusion criteria	exclusion criteria (%)
English Language	suppressed	suppressed	suppressed
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages	0		
Middle Eastern Languages	0		
American Sign Language	0		
Other/Unknown Languages	0		
Disability Status	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living			

Sexual Orientation	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
Female			
Female-to-male (FTM)/ transgender male/trans man			
Male			
Male-to-female (MTF)/transgender female/trans woman			
Non-conforming gender			
Additional gender category or			
Not disclosed			

HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate

General acute care hospitals are required to report several HCAI All-Cause Unplanned 30-Day Hospital Readmission Rates, which are broadly defined as the percentage of hospital-level, unplanned, all-cause readmissions after admission for eligible conditions within 30 days of hospital discharge for patients aged 18 years and older. These rates are first stratified based on any eligible condition, mental health disorders, substance use disorders, co-occurring disorders, and no behavioral health diagnosis. Then, each condition-stratified hospital readmission rate is further stratified by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. For more information on the HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate, please visit the following link by copying and pasting the URL into your web browser:

https://hcai.ca.gov/wp-content/uploads/2024/10/HCAI-All-Cause-Readmission-Rate-Exclusions_ADA.pdf

HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate – Any Eligible Condition

Number of inpatient hospital admissions which occurs within 30 days of the discharge date of an eligible index admission and were 18 years or older at time of admission

343

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

Rate of hospital-level, unplanned, all-cause readmissions after admission for any eligible condition within 30 days of hospital discharge for patients aged 18 and older 10.6

Table 10. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for any eligible condition by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

			-
Race and/or Ethnicity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
American Indian or Alaska Native	suppressed	suppressed	suppressed
Asian	0	15	0.0
Black or African American	0	14	0.0
Hispanic or Latino	suppressed	suppressed	suppressed
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more races)			
Native Hawaiian or Pacific Islander	suppressed	suppressed	suppressed
White	330	2938	11.2
Age	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Age 18 to 34	suppressed	suppressed	suppressed
Age 35 to 49	suppressed	suppressed	suppressed
Age 50 to 64	54	474	11.4
Age 65 Years and Older	257	2032	12.6
Sex assigned at birth	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female	169	1838	9.2
Male	174	1387	12.5
Unknown			
Payer Type	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Medicare	262	1965	13.3
Medicaid	47	552	8.5
Private	25	507	4.9
Self-Pay	suppressed	suppressed	suppressed
Other	suppressed	suppressed	suppressed
Preferred Language	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
English Language	342	3202	10.7
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages	suppressed	suppressed	suppressed
Middle Eastern Languages			
American Sign Language			
Other/Unknown Languages	suppressed	suppressed	suppressed

Disability Of the	Number of inpatient	Total number of	Deciminate water (0/)
Disability Status	readmissions	admitted patients	Readmission rate (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female			
Female-to-male (FTM)/transgender male/ trans man			
Male			
Male-to-female (MTF)/transgender female/ trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - Mental Health Disorders

Number of inpatient hospital admissions which occurs within 30 days of the discharge date for mental health disorders and were 18 years or older at time of admission

66

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

501

Rate of hospital-level, unplanned, all-cause readmissions after admission for mental health disorders within 30 days of hospital discharge for patients aged 18 and older

13.2

Table 11. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for mental health disorders by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
American Indian or Alaska Native	suppressed	suppressed	suppressed
Asian			
Black or African American	suppressed	suppressed	suppressed
Hispanic or Latino	suppressed	suppressed	suppressed
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more races)			
Native Hawaiian or Pacific Islander			
White	suppressed	suppressed	suppressed
Age	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Age 18 to 34	suppressed	suppressed	suppressed
Age 35 to 49	suppressed	suppressed	suppressed
Age 50 to 64	suppressed	suppressed	suppressed
Age 65 Years and Older	suppressed	suppressed	suppressed
Sex assigned at birth	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female	suppressed	suppressed	suppressed
Male	suppressed	suppressed	suppressed
Unknown			
Payer Type	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Medicare	suppressed	suppressed	suppressed
Medicaid	suppressed	suppressed	suppressed
Private	suppressed	suppressed	suppressed
Self-Pay	suppressed	suppressed	suppressed
Other	0	18	0.0
Preferred Language	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
English Language	suppressed	suppressed	suppressed
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages			
Middle Eastern Languages			
American Sign Language			
Other/Unknown Languages	suppressed	suppressed	suppressed

Disability Status	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Does not have a disability		admitted patients	Readinission rate (70)
•			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female			
Female-to-male (FTM)/transgender male/ trans man			
Male			
Male-to-female (MTF)/transgender female/ trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - Substance Use Disorders

Number of inpatient hospital admissions which occurs within 30 days of the discharge date for substance use disorders and were 18 years or older at time of admission

45

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

367

Rate of hospital-level, unplanned, all-cause readmissions after admission for substance use disorders within 30 days of hospital discharge for patients aged 18 and older

12.3

Table 12. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for substance use disorders by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
American Indian or Alaska Native	suppressed	suppressed	suppressed
Asian			
Black or African American	suppressed	suppressed	suppressed
Hispanic or Latino	suppressed	suppressed	suppressed
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more races)			
Native Hawaiian or Pacific Islander	suppressed	suppressed	suppressed
White	suppressed	suppressed	suppressed
Age	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Age 18 to 34	suppressed	suppressed	suppressed
Age 35 to 49	suppressed	suppressed	suppressed
Age 50 to 64	suppressed	suppressed	suppressed
Age 65 Years and Older	suppressed	suppressed	suppressed
Sex assigned at birth	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female	suppressed	suppressed	suppressed
Male	suppressed	suppressed	suppressed
Unknown			
Payer Type	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Medicare	suppressed	suppressed	suppressed
Medicaid	suppressed	suppressed	suppressed
Private	suppressed	suppressed	suppressed
Self-Pay	suppressed	suppressed	suppressed
Other	suppressed	suppressed	suppressed
Preferred Language	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
English Language	suppressed	suppressed	suppressed
Spanish Language			
Asian Pacific Islander Languages			
Middle Eastern Languages			
American Sign Language			
Other/Unknown Languages			

Disability Of the	Number of inpatient	Total number of	Deciminate water (0/)
Disability Status	readmissions	admitted patients	Readmission rate (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female			
Female-to-male (FTM)/transgender male/ trans man			
Male			
Male-to-female (MTF)/transgender female/ trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - Co-occurring disorders

Number of inpatient hospital admissions which occurs within 30 days of the discharge date for cooccurring disorders and were 18 years or older at time of admission

20

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

148

Rate of hospital-level, unplanned, all-cause readmissions after admission for co-occurring disorders within 30 days of hospital discharge for patients aged 18 and older

13.5

Table 13. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for co-occurring disorders by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
American Indian or Alaska Native	suppressed	suppressed	suppressed	
Asian				
Black or African American				
Hispanic or Latino	suppressed	suppressed suppressed		
Middle Eastern or North African				
Multiracial and/or Multiethnic (two or more races)				
Native Hawaiian or Pacific Islander				
White	suppressed	suppressed	suppressed	
Age	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
Age 18 to 34	suppressed	suppressed	suppressed	
Age 35 to 49	suppressed	suppressed	suppressed	
Age 50 to 64	suppressed	suppressed	suppressed	
Age 65 Years and Older	suppressed	suppressed	suppressed	
Sex assigned at birth	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
Female	suppressed	suppressed	suppressed	
Male	suppressed	suppressed	suppressed	
Unknown				
Payer Type	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
Medicare	suppressed	suppressed	suppressed	
Medicaid	suppressed	suppressed	suppressed	
Private	suppressed	suppressed	suppressed	
Self-Pay	suppressed	suppressed	suppressed	
Other	suppressed	suppressed	suppressed	
Preferred Language	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
English Language	suppressed	suppressed	suppressed	
Spanish Language				
Asian Pacific Islander Languages				
Middle Eastern Languages				
American Sign Language				
Other/Unknown Languages				

Disability Of the	Number of inpatient	Total number of	Deciminate water (0/)
Disability Status	readmissions	admitted patients	Readmission rate (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female			
Female-to-male (FTM)/transgender male/ trans man			
Male			
Male-to-female (MTF)/transgender female/ trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - No Behavioral Health Diagnosis

Number of inpatient hospital admissions which occurs within 30 days of the discharge date with no behavioral diagnosis and were 18 years or older at time of admission

212

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

2209

Rate of hospital-level, unplanned, all-cause readmissions after admission with no behavioral diagnosis within 30 days of hospital discharge for patients aged 18 and older

9.6

Table 14. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate with No Behavioral Diagnosis by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
American Indian or Alaska Native	suppressed	suppressed	suppressed	
Asian	0	15	0.0	
Black or African American	suppressed	suppressed	suppressed	
Hispanic or Latino	suppressed	suppressed	suppressed	
Middle Eastern or North African				
Multiracial and/or Multiethnic (two or more races)				
Native Hawaiian or Pacific Islander	suppressed	suppressed	suppressed	
White	suppressed	suppressed	suppressed	
Age	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
Age 18 to 34	suppressed	suppressed	suppressed	
Age 35 to 49	suppressed	suppressed	suppressed	
Age 50 to 64	suppressed	suppressed	suppressed	
Age 65 Years and Older	suppressed	suppressed	suppressed	
Sex assigned at birth	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
Female	suppressed	suppressed	suppressed	
Male	suppressed	suppressed	suppressed	
Jnknown				
Payer Type	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
Medicare	suppressed	suppressed	suppressed	
Medicaid	suppressed	suppressed	suppressed	
Private	suppressed	suppressed	suppressed	
Self-Pay	0	13	0.0	
Other	suppressed	suppressed	suppressed	
Preferred Language	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
English Language	suppressed	suppressed	suppressed	
Spanish Language	suppressed	suppressed	suppressed	
Asian Pacific Islander Languages	suppressed	suppressed	suppressed	
Middle Eastern Languages				
American Sign Language				
Other/Unknown Languages				

Disability Status	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female			
Female-to-male (FTM)/transgender male/ trans man			
Male			
Male-to-female (MTF)/transgender female/ trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

Health Equity Plan

All general acute care hospitals report a health equity plan that identifies the top 10 disparities and a written plan to address them.

Top 10 Disparities

Disparities for each hospital equity measure are identified by comparing the rate ratios by stratification groups. Rate ratios are calculated differently for measures with preferred low rates and those with preferred high rates. Rate ratios are calculated after applying the California Health and Human Services Agency's "Data De-Identification Guidelines (DDG)," dated September 23, 2016.

Table 15. Top 10 disparities and their rate ratio values.

Measures	Stratifications	Stratification Group	Stratification Rate	Reference Group	Reference Rate	Rate Ratio
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Expected Payor			Private	4.9	2.7
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Expected Payor			Private	4.9	1.7
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Sex Assigned at Birth			Female	9.2	1.4
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Age (excluding maternal measures)			50 to 64	11.4	1.1

Plan to address disparities identified in the data

Top ten disparities were identified in the data with attention to population impact, measurable outcomes, and specific timeframes. In accordance with AB 1204, HQI stratified the disparities as outlined by HCAI. All data were extracted, tracked, and trended for Calendar Year 2024. The review period included January 1, 2024 through December 31, 2024 using the HQI platform. The primary disparities identified for Adventist Health Sonora were readmission differences associated with age, payer type, and sex assigned at birth. These included higher readmissions among adults sixty-five years and older when compared to adults fifty to sixty four years old, Medicare and Medicaid beneficiaries compared to private payer patients, and males compared to females.

Potential contributing factors include underlying chronic illnesses or co morbidities, challenges with medication adherence or access, insufficient transition of care processes, limited availability of nutrition resources, physical or cognitive limitations that are more common among older adults, and gaps in discharge instructions or post discharge follow up. Systemic disparities such as access to follow up care, transportation, and culturally informed communication may also influence readmission patterns.

AHSR will implement a systemwide improvement bundle with local tailoring to address these disparities. Key actions include targeted education for providers and nursing staff in partnership with the Case Management team to strengthen transitional care services. These services will include follow up instructions provided directly by the provider and the nurse at discharge, provision of discharge medications when possible, accurate medication reconciliation to avoid duplication, and education for patients and families using the teach back method to confirm understanding. AHSR will attempt follow up phone calls to patients that are identified as high risk within seventy-two hours of discharge to support comprehension of aftercare plans and identify any immediate barriers. Social workers and case management will collaborate with skilled nursing facilities to strengthen continuity of care and ensure readiness at the next level of care to reduce the risk of readmission. AHSR will continue its current practices of screening for social determinants of health and providing referrals, ensuring access to interpreter services, language concordant communication, and culturally informed patient engagement strategies.

Timeframes and objectives for reducing readmissions:

AHSR will determine how to reduce readmissions within disparity groups and develop actions for

reductions. The organization will also aim to narrow the readmission rate ratio gap between disparity groups. Emergency Department implemented new collaborative process with Hospitalists to flag all potential readmissions for case management and hospitalist consult prior to admitting the patient. Modified discharge process so that all AHSR patients (including those discharged on the weekends) have a follow-up appointment with their primary care provider made before they are discharged from the hospital. Case Management is following up on all weekend discharges to ensure patients have follow-up appointments.

Performance in the priority area

General acute care hospitals are required to provide hospital equity plans that address the top 10 disparities by identifying population impact and providing measurable objectives and specific timeframes. For each disparity, hospital equity plans will address performance across priority areas: person-centered care, patient safety, addressing patient social drivers of health, effective treatment, care coordination, and access to care.

Person-centered care

Adventist Health Sonora (AHSR) recognizes the essential role that patients, families, and community members play in shaping a compassionate, patient-centered health care experience. We are committed to ensuring that the care we provide reflects the voices, values, and lived experiences of the individuals and communities we serve.

The Patient and Family Advisory Council (PFAC) represents the collective voice of AHSR's patients and families by sharing real experiences and partnering with our teams to enhance quality, safety, service, and equitable access. In collaboration with AHSR leadership and care teams, PFAC provides essential insights to strengthen the patient experience from the patient's point of view. Departments across the organization are encouraged to submit materials and initiatives to PFAC for review, including communication materials, patient education tools, technology rollouts, and standardized processes or protocols. PFAC provides transparent, experience-based feedback that improves clarity, relevance, and usability.

PFAC members also serve on several key hospital committees, helping embed the patient perspective into governance, quality improvement, and operational decision-making. This crossfunctional involvement strengthens AHSR's commitment to patient-centered care at every level of the health system.

AHSR is deeply committed to service excellence and strives to provide a positive, compassionate experience for every patient and visitor. To support this mission, all staff participate in system-wide training that reinforces the Adventist Health values and the principles of respectful communication, empathy, and whole-person care. Both clinical and non-clinical staff are expected to demonstrate these service standards in every interaction.

Our commitment to equitable, person-centered care is reflected across many areas, including: *Patient Registration & Social Determinants of Health Data Collection: Screening for social needs helps identify barriers to care and connect patients with appropriate resources, improving access and equity.

*Language Access Services: Interpreters and professionally translated materials ensure patients receive information and care in their preferred language, promoting understanding and inclusivity. *Community Engagement Initiatives: Partnerships with local organizations support food drives, health fairs, wellness seminars, heart-health education, and other programs addressing community needs.

*Spiritual and Emotional Support: Chaplaincy services provide individualized spiritual care and emotional support for patients and families of all faith and ethnic backgrounds.

*Personalized Care Plans: Care plans are collaboratively developed to reflect each patient's

cultural, spiritual, and personal preferences.

*Digital Patient Engagement: Secure online tools allow patients to access test results, visit summaries, and provider messaging, supporting transparency and active involvement in care. *Patient Education and Communication: The teach-back method is used to confirm understanding of diagnoses, treatment plans, and discharge instructions, ensuring patients feel confident during and after their care transitions.

Together, these efforts reflect Adventist Health Sonora's unwavering commitment to delivering exceptional, whole-person, patient-centered care guided by the voices of those we serve.

Patient safety

Adventist Health Sonora defines patient safety as the commitment to preventing harm and minimizing risk throughout every stage of care, with equity embedded in all safety practices. The hospital continuously monitors safety indicators such as patient falls, medication errors, and hospital acquired conditions through regular reviews, multidisciplinary rounds, and rigorous evaluation of clinical processes. As part of this work, AHSR examines outcomes across factors such as age, race and ethnicity, gender identity, sexual orientation, preferred language, disability status, payor type, and sex assigned at birth. This allows the organization to identify groups that may experience higher risk and to address disparities that influence patient safety.

In reviewing events, AHSR considers language needs, cultural context, and health literacy to ensure that prevention strategies remain patient centered, inclusive, and equitable. AHSR uses a Just Culture framework that encourages transparent reporting, emphasizes shared accountability, and supports system wide learning and improvement.

Adventist Health Sonora aligns its safety practices with national standards such as the Leapfrog Hospital Safety Grade, Value Based Purchasing, and the Hospital Readmission Reduction Program, demonstrating a commitment to evidence-based safety practices, high reliability, and continuous improvement. Patients and families are recognized as essential partners in safety. Through these combined efforts, AHSR promotes a safe, equitable, and patient centered care environment for every individual it serves.

Addressing patient social drivers of health

Adventist Health Sonora (AHSR) integrates Social Determinants of Health (SDoH) screening and support into every phase of patient care to ensure equitable, patient-centered outcomes. Upon admission, patients are screened for key health-related social needs including food insecurity, housing instability, transportation barriers, utility challenges, and personal safety concerns. These data inform individualized care planning throughout the inpatient stay and guide coordinated interventions at discharge. In 2024, AHSR continued to strengthen SDoH participation rates across all Inpatient Units. Improved screening allows care teams to better identify social barriers that affect healing, recovery, and long-term well-being.

Screening and Resource Coordination

Our multidisciplinary approach ensures that social needs are identified and addressed through comprehensive SDoH screening, resource connections, and care transition support. Patients are connected to community agencies that provide assistance with housing, food, utilities, and transportation. Care teams also help coordinate durable medical equipment, safe placement options, outpatient services, and ongoing community-based support that promotes stability and success after discharge.

These efforts help support safe transitions from hospital to home, reduce readmissions, and ensure that patients continue to receive the care they need beyond the inpatient setting.Đ

Collaborative Community Partnerships

Collaboration is central to AHSR's health equity work. We work closely with local community-

based organizations, social service providers, public health departments, and government agencies to address priority community needs such as food insecurity, unstable housing, behavioral health access, transportation challenges, and preventive care gaps.

Together with these partners, we support initiatives that include emergency housing resources, regional food access activities, community wellness events, and programs designed to create long-term improvements in community health. These collaborative efforts allow us to coordinate services more efficiently, support patient navigation, and reduce duplication of services.

Integrated, System-Wide Approach

AHSR's social needs work is coordinated across Case Management, Social Services, the Well-Being Department, the Foundation, and clinical teams. This integrated approach supports consistent screening, timely interventions, and a more complete understanding of the many factors that influence patient health.

By addressing social needs with intention and collaboration, AHSR continues to improve health outcomes, reduce disparities, enhance patient satisfaction, and strengthen trust within the community. These efforts reflect our commitment to whole-person care and to advancing health equity for all patients in our service area.

Performance in the priority area continued

Performance across all of the following priority areas.

Effective treatment

Adventist Health Sonora provides effective treatment through timely, patient centered care that emphasizes safety, whole person health, and strong care coordination. Every hospitalized patient receives appropriate clinical interventions based on best practice guidelines, regardless of age, insurance type, or ability to pay. The medical team works to ensure that each patient receives the right treatment, in the right setting, at the right time, and that care is communicated clearly to both patients and families to support strong outcomes after discharge.

Because insurance coverage can limit options for post-acute services, AHSR takes a proactive approach to supporting patients at risk for unplanned 30-day readmissions. When patients are hospitalized, the care team evaluates eligibility for services such as home health, skilled nursing facilities, and rehabilitation programs. Some Medicare and MediCal HMO plans lack contracts to local agencies, or have strict criteria for home health, skilled nursing, or acute rehab. When patients don't qualify or lack these benefits, AHSR connects them with other community resources (i.e., private duty care givers, assisted living facilities, senior programs) who may be able follow the patient after discharge and provide ongoing support. If it is clinically appropriate, AHSR may extend a patient's hospital stay by an extra day to ensure they are safe for discharge and prepared for recovery at home.

For patients who will not qualify for skilled nursing facilities, the care team initiates early strengthening, mobility, and physical therapy interventions to help patients return home safely. For patients with substance use disorders who face long wait times for inpatient rehabilitation, AHSR offers multiple forms of support including referrals to the local substance use disorder program, referrals to medication assisted treatment program, if appropriate, and connection with the Substance Use Navigator for follow up. These interventions provide stability and support while patients wait for formal treatment placement.

AHSR also ensures effective treatment across a wide range of specialty services. Stroke patients benefit from rapid response teams, time sensitive interventions, early therapy services, and education on recognizing warning signs and adhering to prescribed medications. Patients seeking treatment for addiction receive compassionate, evidence-based care from the board-certified

addiction and family medicine physician who provides a safe and supportive environment for recovery. Patients with cancer receive comprehensive treatment at the Diana J. White Cancer Institute, which offers advanced diagnostics, cancer surgery, chemotherapy, hematology, immunotherapy, radiation therapy, nutritional support, infusion services, and rehabilitation in a healing, whole person focused environment.

Patients living with diabetes receive individualized assessments, personalized care plans, medication guidance, and coordinated referrals through the Diabetes Resource Center. This approach helps patients manage blood sugar levels, reduce complications, and navigate the daily demands of living with diabetes. Cardiac patients have access to emergency cardiac care, cardiac catheterization, advanced diagnostics, lipid management, heart failure resources, anticoagulation services, and cardiac rehabilitation, all supported by a team of board-certified cardiologists trained to respond quickly to life threatening events.

AHSR provides comprehensive maternity services with obstetricians, pediatricians, licensed nurses, and specialized staff who care for the physical, emotional, and spiritual needs of families during pregnancy, birth, and early newborn care. Rehabilitation services offer physical, occupational, and speech therapy using personalized treatment plans and one on one therapeutic support to help patients regain function, strength, independence, and quality of life. Surgical services provide access to highly skilled surgeons, advanced equipment, and minimally invasive techniques across multiple specialties including cancer care, gastroenterology, heart care, ENT services, OB GYN, orthopedics, spine care, and urology. Urology services offer medical and surgical treatment for conditions such as cancers of the urinary system, prostate disorders, kidney disease, urinary incontinence, erectile dysfunction, and complex reproductive health concerns.

Across all service lines, Adventist Health Sonora combines clinical expertise, coordinated care, early intervention, comprehensive specialty services, and whole person support to ensure that every patient, especially those who are medically complex or at risk for readmission, receives effective, high-quality treatment that promotes long term health and wellbeing.

Care coordination

Adventist Health Sonora demonstrates a strong commitment to providing comprehensive, patient centered care coordination. This approach is designed to enhance patient engagement, strengthen self-management of chronic conditions, improve health outcomes and satisfaction, and support efficiency and satisfaction among healthcare providers. Care coordination at AHSR begins with a thorough assessment of each patient's needs. Care coordinators provide individualized services that include development of person-centered care plans, medication reconciliation and education, health education, and in person visits that may occur in the home or in community settings. These efforts help identify and reduce barriers to care and ultimately improve patient health outcomes. AHSR promotes a collaborative care coordination model in which physicians, nurses, pharmacists, case managers, and other specialists work closely together to ensure each patient's treatment plan is clear, seamless, and well supported. This integrated approach strengthens continuity of care, promotes patient safety, and improves transitions between care settings.

Key Strategies Supporting Care Coordination

*Care Transition Program: Case managers oversee discharge planning needs, assist with scheduling follow up appointments, coordinating referrals to specialty services, and connect patients to community resources that address medical and social needs.

*Post Discharge Follow Up: High Risk Patients receive follow up calls to ensure they understood their discharge instructions, ensure they picked up any prescribed review medications, confirm appointments, and identify any early concerns.

*Multidisciplinary Rounds: Nurses, case managers, physical therapy, respiratory therapy, physicians, and pharmacists participate in shared discussions to review patient progress, anticipate

needs, and coordinate safe discharges.

*Transportation Support: Referrals and/or information provided to patients regarding community transportation and/or transportation benefits through their insurance, if available. There are times, AHSR, may assist patients who need transportation to attend crucial medical appointments.

*Medication Management: Pharmacists and/or Nursing conduct medication reconciliation on admission and discharge. Nurses reinforce correct use and timing of medications using the teach back method to ensure patients understand how to manage their prescriptions.

*Community Coordination: Care teams work directly with post-acute care providers, home health agencies, and community-based support services to ensure continuity of care and address Health Related Social Needs.

Care Coordination Processes Applied to Priority Populations

For patients who fall within the top ten disparity categories, AHSR incorporates additional care coordination processes to strengthen transitions of care and reduce avoidable readmissions. The AHSR electronic medical record supports a robust discharge planning and patient education process, which is guided by inpatient care standards.

Key components include:

*Teach back method: Nursing staff confirm that patients and caregivers understand their care plan, instructions, medication use, follow up appointments, and warning signs by asking them to repeat the information in their own words.

*Clear communication: Discharge instructions are provided using clear and simple language in both written and digital formats.

*Shared decision making: Patients are actively involved in planning their care beginning at admission to support a smooth transition home.

Medication Management

*Medication reconciliation: Pharmacy staff led review is conducted before discharge to prevent missed, duplicated, or incorrect medications.

*Adherence support: The case management team communicates with patients to ensure they can access, afford, and adhere to their medications. This may include pharmacist calls, automated reminders, or financial assistance support.

Post Discharge Support

*Timely follow up: The case management or nursing team schedules follow up appointments with primary care providers or specialists within one week of discharge.

*Post discharge communication: Phone calls are being made by nurses, social workers and pharmacists (depending on the diagnosis).

Access to care

Adventist Health Sonora is committed to ensuring that every person in our community can access the care they need without financial, geographic, or structural barriers. AHSR provides multiple pathways to care that support patients in connecting with providers, completing diagnostic testing, and receiving timely treatment. Financial access is supported through charity care, financial assistance programs, insurance enrollment support from financial coordinators, and flexible payment options. Transportation services are also available to help patients attend appointments and follow up visits, ensuring that distance or mobility challenges do not prevent needed care.

AHSR partners closely with Tuolumne County Public Health, local Tribal Clinics, and community health organizations to expand access through outreach programs, health fairs, and wellness events. Community outreach in 2024 continued to focus on fiscal insecurity, mental health, and access to care, addressing needs related to food insecurity, housing instability, and barriers to

medical and behavioral health services. AHSR does not refuse care to any patient regardless of their ability to pay. The Health Equity Committee reviews Social Determinants of Health data to ensure that patients with identified needs are referred to case management or community support agencies.

The 2025 Community Health Needs Assessment reaffirmed access to care as a core community priority, and AHSR continues to direct significant community benefit resources toward programs that improve healthcare access for underserved populations. This work is reflected in the Community Health Implementation Strategy, which outlines investments in workforce development, residency program expansion, and primary care capacity building. These efforts support access to care by expanding the number of local healthcare professionals, reducing out of county travel for services, and creating sustainable care models for rural communities.

Through a combination of financial support, transportation assistance, community partnerships, and long-term workforce expansion, Adventist Health Sonora maintains a strong commitment to removing barriers, improving care availability, and ensuring that high-quality, person-centered healthcare is accessible to all.

Methodology Guidelines

Did the hospital follow the methodology in the Measures Submission Guide? (Y/N)

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